# Hiring in a hybrid world

**David Rushmere** – Machins Solicitors **Cat Barnard** – Working the Future



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#### **Introduction & connect with us**









**David Rushmere**, Partner, Machins Solicitors

**Cat Barnard,** Director & Co-founder, Working the Future

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#### Today's agenda

- What is hybrid work?
- Why is it here to stay?
- How do organisations need to adapt?
- In a hybrid world...:
  - How do you attract job seekers?
  - How do you interview?
  - How do you induct staff?





### What is hybrid work?

"While some employees want to work from home all the time after the pandemic, most would prefer a balance where they are in the office for some of the week and at home for the remainder. This has led to the use of a relatively new term: 'hybrid working'." **CIPD** 





#### **Current UK labour market dynamics**

- Pandemic-enforced autonomy fuels diversity and expectation of customisation
- End of employer-led labour markets
- UK skills shortages in the week of 13-19 September, there were 1.9 million active job adverts in the UK (REC)
- Today's labour market is highly transparent
- Rise of knowledge work augments mass career-customisation
- Inflexibility reduces access to full talent pool / candidates





### Attracting job applicants in a hybrid world

- 'Employer brand' is now paramount: today's jobseekers approach work with a consumer mindset
- The end of location-specific work gives rise to a national talent pool
- Compelling strategic narrative
- Leadership visibility
- Organisational values, ethics, purpose & vision
- Developmental opportunity
- Accentuated employee experience





#### How to screen, assess & qualify candidates in a hybrid world

- Zoom replaces (and improves upon) phone interviews. Set your expectations
- Online assessments and ID checks
- Interviews for all-remote roles
- Remember candidate experience





#### **Onboarding candidates in a hybrid world**

## Senior executives are role-models. The office is place to:

- Build and maintain organisational culture
- Enable spontaneous moments of creativity and innovation
- Build social capital
- Induct/initiate/train/familiarise new starters
- Learn, develop and grow
- Celebrate achievement
- Enhance unstructured collaboration
- Hold great meetings





#### **Conclusions**

- "The 'finish' line is a mirage" McKinsey
- No 'right' way
- Build an authentic online employer 'brand'
- Remember candidate experience
- Create your hybrid work blueprint
- Experiment and learn
- Embrace the benefits of technology; recognise the limitations



